



SUMMER CAMPS = SUMMER FUN

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As the school year comes to a close, both parents and children may be thinking about a summer camp. A camp for children with special needs can be a fun place where illness takes a back seat and where the child can just be a child. Indiana has several camps that serve children with special needs. However, searching for that special camp can leave one bewildered and exhausted. Here is information to help make the search process a little less stressful.

The American Lung Association of Indiana (ALA) sponsors Camp SuperKids. There is Camp Crosley in Northern Indiana and Happy Hollow Children's Camp in Southern Indiana. The dates, cost and financial aid information are detailed on the ALA Web site (www.lungin.org/prog_camp).

Camp Awareness, located in Indianapolis, is for children with any form of autism. The camp serves children ranging in age from pre-schoolers to over age 12. Day camp activities are offered Monday through Friday, plus overnights are offered for the older camper.

The Web site for Cincinnati Children's Hospital Medical Center's helps parents wade

through the vast information on summer camps. (www.cincinnatichildrens.org)

The camps listed are located in the Greater Cincinnati area and cover conditions from simple asthma to more complex ventilator dependent cases.

Several camps are devoted to the innovative use of horses as therapy for children with special needs. The Internet is an excellent source for information on these particular kinds of camps.



The various camps listed include the camper's age requirements, deadlines for applications and financial aid (if available), cost of the camp, and if the camps are day camps only or provide overnight accommodations and activities.

If getting your child to camp is a barrier to the fun, there

are special transportation services available.

The camps presented here were researched on Yahoo with the following search criteria: "summer camps special needs." Other resources to consider may be your child's providers, the local YMCA, churches or other community organizations such as IPIN or IN*Source.

Ideally, a summer camp experience should be avail-

able to every child. A child with special needs may need the experience even more as it provides a chance for that child to be just a child.

Summer is coming, so start the search. The right camp is out there; however, it may take a little searching to locate it.

Inside this Issue

Questions and Answers.....	2
ACAPS.....	3
PA/Customer Service.....	3
On the Web.....	4
Playground Safety.....	4
Reminders.....	4



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The Express is filled with a digest of articles of interest to families who have children with special needs.





Questions and Answers

by Kham Hanlotxomphou

Send your questions to:
CSHCS Express
Section 7B
2 N. Meridian St
Indianapolis, IN 46204

How do I have another medical condition added to my child's case?

Some CSHCS participants may have one or more additional conditions diagnosed after their original approval and effective date with the program. The new condition may or may not be eligible for CSHCS coverage. Information about the new condition should be sent to the CSHCS Eligibility Department for consideration.

The participant's physician may send written medical information directly. If the participant has a copy of the medical information, he or she may send it with a request that the new diagnosis be added. The medical information will be reviewed, and when a decision is made, a letter will be sent to the participant. If the condition is found to be eligi-

ble, the letter will contain the name of the new eligible condition and its effective date. The effective date may be different from the original effective date of other conditions for which the participant is enrolled. If the new condition is not eligible, the letter will contain the name of the condition and the reason it is not being added. In either case, the participant will also receive information about the appeal process.

After I leave a voice mail, when should I expect a return phone call?

Most calls are returned the same day, and under normal circumstances, should be returned within 24 hours. Delays are possible if the person is on vacation, out sick, or at a workshop or conference. If you have not heard back within two days, please call back, use the "zero out" option and ask to speak with the appropriate supervisor.

Why is it necessary to completely fill out the

participant's doctors names on the reevaluation paperwork?

The only means CSHCS has to verify and link a participant to a doctor is to have the complete information about each doctor the child sees. With this information, CSHCS determines if the doctor is a participating CSHCS provider and can receive payment from CSHCS.

How does CSHCS figure income and what does it include?

CSHCS requires the last Federal 1040 be submitted. All income, except SSI, is counted. When using the 1040, total gross income—not adjusted income—is divided by twelve to get a monthly average.

My child's doctor is billing me. What should I do?

First, contact your doctor's office to make sure they know that your child is enrolled in the CSHCS program. Next, request that they bill CSHCS. If you still receive bills, call the

CSHCS Claims Department and explain the problem. Remember, that if your doctor is not an enrolled CSHCS provider, CSHCS cannot pay the bill.

My mother called to request medical services for my son but could not get any information. She used to do this all the time. What has changed and why can't she any more?

The reason she can't get that information any more is because of the new federal HIPAA privacy laws. If you want your mother to be able to continue to receive information about your child, you must send a letter to CSHCS stating this.



CSHCS Using New Claims Processing System (ACAPS)

by Tom Curran

The CSHCS program is pleased to announce that the new Agency Claims and Administration Processing System (ACAPS) has been implemented and is being used to process claims.

This information is important because during initial ACAPS implementation, there were some delays in processing claims. Some providers may have tried to bill delayed claims directly to parents. If this has happened, and you have already contacted your doctor's office about it, please call and speak to a CSHCS customer service representative. Do not ignore the bill and assume that it has been paid by CSHCS. CSHCS would like to correct the problem and avoid having bills sent to a collection agency.

Due to the new federal HIPAA law, the agreements with the providers who actually provide services to participants needed to be updated to better protect our families and the program. As part of the overall process of starting the new ACAPS system, all CSHCS providers were re-enrolled. After this was completed, new agreements were

mailed to all of our providers for them to review and sign.

Re-enrolling with the CSHCS program was completely voluntary. Therefore, some providers may have decided not to re-enroll with our program. If this is the case, we cannot pay for any services rendered by that provider. Please keep this in mind when you are receiving services. You may want to ask if they are still enrolled in the CSHCS program. If not, you must call a customer service representative and choose another provider. If you do not, you may be liable for any bills that are sent.

The new ACAPS system has also changed the way reimbursement for travel will be handled. All parents or guardians wanting to be reimbursed for travel to and from an eligible provider must have a federal form W-9 on file with the State Auditor's office. No checks can be issued without this form being on file.

These forms were sent out between August 2003 and September 2003 and are being received back daily. If you have received reimbursement in the past, or anticipate receiving it in the future, and have not already sent in your W-9 form, please do so as soon as possible. If you have not received a W-9 or need one, please call 1-800-475-1355, and choose option 2. Completing this process will eliminate unnecessary delays in your reimbursement check.

Please remember, when filling out the W-9 and the associated form, to:

1. Complete only one W-9 form for each parent or guardian that is to be reimbursed for travel.
2. Complete each form with the name and the address where the check should be mailed.
3. Sign the form in ink. All other information on the form should be printed in ink.
4. Complete a new form anytime the information on the

W-9 changes. This is the only way we have to notify the Auditor of a change in the information.

The new system has also been designed to make the processing of new applications, re-evaluations more streamlined. When completing any paperwork, please remember to print and sign the forms in ink.

Re-evaluations are being sent out on a delayed basis. If you have not received one, do not worry. Unless you receive a closure letter, your child is still active on the program.

If you move, please notify us to update your information. If we can not verify your location, the case may be closed due to location unknown. If this happens, bills cannot be paid.

Prior Authorization (PA) and Customer Service Regions

Call the 800#, Option 1

Reg. 1: Carroll, Cass, Fulton, Kosciusko, LaPorte, Marshall, Porter, Pulaski, St. Joseph, Starke, Tippecanoe, White, Whitley

Reg. 2: Adams, Allen, Blackford, DeKalb, Elkhart, LaGrange, Noble, Steuben, Wells

Reg. 3: Bartholomew, Brown, Clark,

Crawford, Daviess, Dubois, Floyd, Gibson, Greene, Harrison, Jackson, Jennings, Knox, Lawrence, Martin, Monroe, Orange, Perry, Pike, Posey, Scott, Spencer, Sullivan, Vanderburgh, Warrick, Washington

Reg. 4: Boone, Hamilton, Hancock, Marion, Shelby, Tipton

Reg. 5: Dearborn, Decatur, Delaware,

Fayette, Franklin, Grant, Henry, Howard, Huntington, Jay, Jefferson, Madison, Miami, Ohio, Randolph, Ripley, Rush, Switzerland, Union, Wabash, Wayne

Reg. 6: Benton, Clay, Clinton, Fountain, Hendricks, Jasper, Johnson, Lake, Montgomery, Morgan, Newton, Parke, Warren, Putman, Owen, Vermillion, Vigo

Check for informational CSHCS mailings throughout the year.



www.tripsinc.com—provides travel outings for adults of various abilities in a safe, respectful and fun atmosphere. The trips are designed for people with developmental disabilities or special needs who require staff assistance for a safe and enjoyable vacation.

www.hhs.gov/children/index.shtml—The United States Department of Health & Human Services (HHS) lists several helpful and informative web site links for children, families and adolescents.



Playground Safety

by Judi Johnson

During the summer, your children will likely want to be outside and at the playground. Here are four helpful tips to keep your child safe and happy this summer:

1. Supervise your child at all times. Talk with your child about safety. Watch for hazards and look for ways to help your child enjoy the equipment.

2. Always have your child play on developmentally-appropriate equipment. Playground equipment is designed for different abilities and developmental levels. Look for areas where your child can slide, scoot or crawl on his or her own.

3. Avoid playgrounds with surfaces of concrete, asphalt, grass, black-top, packed dirt, or rocks. Good surfaces have wood chips, mulch, sand, pea gravel, or rubber mats. Know where a phone is and have emergency phone numbers handy. Also, bring along a first aid kit.

4. Look for playgrounds with separate equipment for younger children (ages 2-5) and school-age children (ages 5-12). Check to make sure the equipment is anchored safely in the ground and is in good working order.

Adapted from the National Program for Playground Safety "Keep your children safe: a quick checklist for parents."

Friendly Reminders



Please notify the CSHCS program if any of the following events should happen:

- Address or telephone number changes
- Changes in health insurance coverage
- Changes in Medicaid/Hoosier Healthwise coverage
- Participant is no longer an Indiana resident
- Changes in household income
- Emergency treatment or Hospital Admission for eligible medical condition
- Participant's condition improves

- Participant marries
- Parent/guardian name changes as a result of marriage or divorce
- Participant's emancipation (moves out on his/her own).
- Someone else moves in/out of home

These changes should be reported within five (5) business days.

** See page 8 of the CSHCS Participant's Manual for additional information..*